

Jessica Mignone

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SUMMARY

Creative and self-motivated interaction designer with information architecture background and experience building usable systems for highly technical end-users. Develops and manages challenging projects with minimal guidance. Organized, efficient, excellent design eye, team player as well as individual contributor.

EDUCATION

Master of Human-Computer Interaction, August 2003
Carnegie Mellon University, Pittsburgh, Pennsylvania

Bachelor of Arts in English, Honors, June 1998
University of California at Davis, Davis, California, GPA: 3.7/4.0 Overall, Dean's List

PROFESSIONAL EXPERIENCE

Oracle Corporation, Redwood Shores, California
Interaction Designer, December 2003 to Present

The Usability and Interface Design Group of Oracle researches, designs, and tests outstanding customer centered interfaces and products. Responsible for designing interaction flows and screens for the Oracle Enterprise Manager database web applications. Create screen mockups, participate in user testing, and make recommendations based on study results and HCI process.

SpinCircuit, Inc., San Jose, California
Lead Information Designer, September 2001 to July 2002

SpinCircuit developed supply-chain management software for the circuit board parts industry and has now merged with Cadence. Responsible for designing, creating, and maintaining the previously non-existent SpinCircuit documentation library and online help system, and for managing contract technical writers.

Ariba, Inc., Sunnyvale, California
Senior Technical Writer, April 2001 to August 2001

Ariba develops procurement applications for optimizing the procurement and travel request, approval, and ordering cycle in large and mid-sized companies. Responsible for creating and editing softcopy documentation and online help for the Ariba web-based procurement and travel applications.

Impresse Corporation, Sunnyvale, California
Senior Technical Writer, March 2000 to March 2001

Impresse developed a Print Collaboration solution that enabled print buyers and vendors to organize and streamline the print procurement process. Responsible for creating and editing online help for web-based collaboration applications, and developing system documentation for internal files.

International Business Machines Corporation (IBM),
Silicon Valley Laboratory, San Jose, California
Information Developer, July 1998 to March 2000

Software Solutions division of IBM develops DB2 Universal Database. Responsible for creating and editing documentation and web content for database development tools. Collaborated with translators to ensure quality in international versions of the help, tested the help in multiple environments, participated in usability sessions with human factors to identify customer requirements.

ACADEMIC PROJECTS

Real-Time Information Management System (RIMS)
General Motors, January 2003 to August 2003

Developed applications and services for automobiles marketable in the 2010 to 2015 timeframe. Brainstormed, designed, developed, and prototyped revolutionary services for automobiles using HCI techniques. Collaborated with external client and led a multidisciplinary project team.

SKILLS

Scripting and Markup
Languages:

HTML
SGML
XML
JavaScript

Prototyping and
Documentation Tools:

Adobe Photoshop
Adobe Illustrator
Adobe FrameMaker
Adobe InDesign
Macromedia
Dreamweaver
Microsoft Visio

OTHER OBSESSIONS

Player, Horse Park Polo
Woodside, CA
July 2004 to Present
Player, Women's Ice
Hockey
Redwood City Polars
Pittsburgh Piranhas
January 2003 to
Present
Rower,
Carnegie Mellon
University
Women's Varsity Crew
Pittsburgh, PA
Fall 2002
Huntseat Equitation,
Trainer and Rider
Kramer Training
Woodside, CA
1992 to Present